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SPS's actions to help customers and employees affected by COVID-19

In view of the COVID-19 situation globally, SPS would like to reassure you that we are continuing to operate at near full capacity from our US facility. As a stainless steel manufacturing company critical to global supply chains, we're closely monitoring the impact of this pandemic and are taking all possible actions to ensure business continuity, despite the disruption and uncertainty this brings to our activities. Here are some of the ways SPS is supporting customers and employees during this difficult time.

Serving our customers

We believe our role serving customers during this time is a critical one, and we want to make sure our customers can get the manufacturing services they need, when they need them. We are following the recommendations of local governments and have implemented stringent instructions in our facilities to minimize the impact on our customers and communities. As COVID-19 has spread, we've recently seen an increase in demand for manufacturing services to support critical industries such as pharmaceutical and water purification.

We are in constant contact with our materials and logistics suppliers and continue to gain assurances that there will not be disruption in the supply chain or our ability to deliver products. This is a fluid situation and as isolation measures are modified, we will take all possible actions to maintain our ability to supply the products you need to keep your facilities in production.

Caring for our employees

Employees whose work requires their physical presence in their workplace, have access to all of their usual paid and unpaid time-off benefits. In-person meetings have been replaced with conference calls and all travel has been postponed. Employees have been asked to maintain a distance of 6' from each other; and workstations and break areas have been modified to accommodate this. Handwashing and sanitizing procedures are in place. We will only perform critical pickups and deliveries during this time.

We stand together with our customers, employees, and suppliers, and sincerely hope that everyone can stay as safe as possible.

Sincerely,

Mark Hyman, President

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